CAUSELINK

SaaS technical specifications

Causelink Enterprise Software as a Service (SaaS) is developed by Sologic and hosted at Amazon Web Services (AWS). Causelink instances can be hosted in any of the available AWS regions throughout the world.

General/ Administrative	Hosted on AWS (EC2 and RDS)
	Frequent feature releases/improvements/fixes
	Daily backups held for 14 days
	VPC available at an additional fee
Integration	SAML 2.0 for authentication [optional]
	Google Maps integration [optional]
	Google Analytics integration [optional]
	Full REST API access
System Access	All modern browsers supported: Edge, Chrome, Firefox, Safari
	Mobile-friendly
	Audit-log read access [optional]
	Whitelist IP access only [optional]
Security	Annual full security scans, tests & report
	Encrypted data-at-rest and in transit
	Automated virus scans
	"A" grade rating on SSLLabs test site for SSL Server configuration.
	Automated server patches

On Premise technical specifications

Causelink Enterprise can be hosted at customer locations that meet the following minimum requirements.

Web API and Enterprise Service	Windows Server 2016 +
	IIS 7 with .NET Framework 4.8, ASP.NET 4.5 Enabled
	80GB storage
	4GB memory*
	1.6 GHz dual core CPU
	Access to an SMTP server
	It is recommended that the Web API and Enterprise Service are on the same machine.
Database	Windows Server 2016 +
	SQL Server 2016 +
	20GB storage
	4GB memory*
	1.6 GHz dual core CPU
Clients	All modern browsers supported: Edge, Chrome, Firefox, Safari
	Adobe Acrobat plug-in 7+ (to view system-generated PDFs)
	Network connection

* If you are supporting more than 5,000 users, more memory is required.

Causelink support:

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Sologic are leading global specialists in Root Cause Analysis. Providing training, software, investigations and consultancy in all areas of complex problem-solving.

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