



PROBLEM. SOLVED.

# CAUSELINK<sup>®</sup> ENTERPRISE

ROOT CAUSE ANALYSIS SOFTWARE

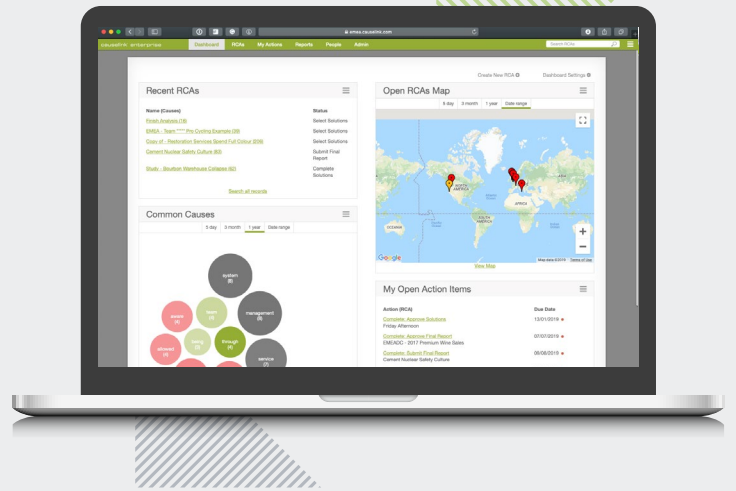


Enable teams to collaborate with ease,  
understand problems, identify root causes,  
generate solutions and share lessons learned.

Solve problems | Reduce risk | Improve performance

# Manage greater complexity across multiple territories

Causelink Enterprise has been developed to empower organisations to work effectively across multiple territories within shortened timeframes.



# Understand events and apply effective solutions

Empower your organisation, teams and individual problem-solvers to make evidence-based decisions, reduce risk and improve performance.

# Mobile-optimised

Causelink Enterprise supports the building, editing and sharing of any RCA activity across mobile devices.

Apply photos, video and audio on the move, suggest solutions on the go, and share reports direct from the field in real time.





# Gain full control with a powerful feature-set

## Cause & Effect Charting

Gain common understanding of complicated events by logically displaying cause and effect relationships. Assign evidence, set actions and analyze solutions across the most complex of environments.

## Incident Timelines

Build dynamic, impactful and evidence-based timelines for any problem, any challenge or any project. Export your Timeline into a Cause and Effect chart to start your analysis.

## Flexible Dashboard Reporting

Configure a dashboard to suit the needs of users. Including, Action Tracking, Workflow Management, Communication Updates, KPIs and much more. Allow teams to manage more, understand progress and reveal trends across an entire program.

## Common Cause Detection

Reduce vulnerability and uncertainty using Causelink's automated Common Cause feature. Revealing problem hotspots and emerging trends to focus your resources, pinpoint preventative actions and reduce risk.

## ROI Calculator

Calculate Return on Investment and manage resources allocated to RCA reports and objectives, locally, or across your entire organisation.

## Corporate Memory

Organisations thrive on institutional learning and the creation of a robust corporate memory. Causelink Enterprise preserves this valuable, hard-earned information in an easy to access and simple to share environment.



## Choose from 6 languages

Available in English, Spanish, Portuguese, Chinese, French, and German. Support your global team by offering Causelink in their preferred language.



## Secure cloud hosting

Access Causelink from a secure, cloud-hosted site.



## On-premise hosting

Host Causelink on your servers, storing all RCA data within your network.

# SaaS technical specifications

Causelink Enterprise Software as a Service (SaaS) is developed by Sologic and hosted at Amazon Web Services (AWS). Causelink instances can be hosted in any of the available AWS regions throughout the world.

On-premise specifications available on request.

General/ Administrative	Hosted on AWS (EC2 and RDS)
	Frequent feature releases/improvements/fixes
	Daily backups held for 14 days
	VPC available at an additional fee
Integration	SAML 2.0, OpenID, and Active Directory Federation Services integration for authentication [optional]
	Google Maps integration [optional]
	Google Analytics integration [optional]
	Full REST API access
System Access	All major browsers supported: IE 11, Edge, Chrome, Firefox
	Mobile-friendly
	Audit-log read access [optional]
	Whitelist IP access only [optional]
Security	Annual full security scans, tests & report
	Encrypted data-at-rest and in transit
	Automated virus scans
	"A" grade rating on SSLabs test site for SSL Server configuration
	Automated server patches



## Request a Causelink® demonstration:

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Sologic are leading global specialists in Root Cause Analysis. Providing training, software, investigations and consultancy in all areas of complex problem-solving.